

Telecommunications Carriers  
**AUTHORIZED UTILITY REPRESENTATIVE FORM**

**CERTIFICATED COMPANY INFORMATION**

Company Name: Broadwing Communications			FEIN/SSN:		
DBA/FKA:			Telephone # 919-554-7720		
Mailing Address: 150 Fayetteville St., Mail Ste 970					
City: Raleigh		State: NC		ZIP Code: 27601	
ILEC	IXC	X	CLEC	Wireless ETC	

**REGISTERED AGENT INFORMATION**

Registered Agent: The Corporation Company		
Mailing Address: 7700 E. Arapahoe Rd, Ste 220		
City: Centennial	State: CO	ZIP Code: 80112

**As required by Commission rules and regulations**  
**Print or type company contact person and contact information for the areas listed below:**

**UTILITY REPRESENTATIVE INFORMATION**

<b>General Manager</b>			
Name: Terrance Hinkston			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	
ZIP Code: 71203			
Phone: 318-388-9629	Email: terrance.hinkston@lumen.com	Fax:	
<b>Emergency Contact – Non Office Hours</b>			
Name: UNICall			
Phone: 866-864-2255	Email:	Fax:	
<b>Customer Relations/Complaints Rep</b>			
Name: Kandi Gaines			
Address: 555 Lake Border Drive			
City: Apopka		State: FL	
ZIP Code: 32703			
Phone: 407-889-8388	Email: uswpuc@lumen.com	Fax: 407-814-5749	
<b>Complaints Rep for Complaint Escalation</b>			
Name: Scott Belka			
Address: 931 14th Street			
City: Denver		State: CO	
ZIP Code: 80202			
Phone: 720-779-8369	Email: scott.belka@lumen.com	Fax: 720-578-2751	
<b>Customer Toll Free Contact Number: 800-201-4099</b>			
<b>Engineering Operations</b>			
Name:			
Address:			
City:		State:	
ZIP Code:			
Phone: 877-453-8353	Email:	Fax:	
<b>Test and Repair</b>			
Name:			
Address:			
City:		State:	
ZIP Code:			
Phone: 877-453-8353	Email:	Fax:	

UTILITY REPRESENTATIVE INFORMATION			
<b>Regulatory Officer</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com		Fax:
<b>Annual Report Form Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com		Fax:
<b>Dual Party Invoice Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com		Fax:
<b>Universal Service Fund Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com		Fax:
<b>Gross Receipts Mailings</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com		Fax:
<b>Lifeline Contact</b>			
Name & Title: Terrance Hinkston - Government Affairs Analyst			
Address: 100 CenturyLink Drive			
City: Monroe		State: LA	ZIP Code: 71203
Phone: 318-388-9629	Email: Terrance.Hinkston@lumen.com		Fax:

FORM PREPARER INFORMATION	
This form was completed by: Terrance Hinkston	
Signature: <i>Terrance Hinkston</i>	
Title: Lead Analyst -State Government Affairs	Date: 1/10/2022

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

AND

Office of Regulatory Staff  
Attn: Kari Munn  
1401 Main Street, Suite 800  
Columbia, SC 29201